

CreaVoice Conferencing

Modular teleconferencing system for companies and ASPs

With CreaVoice Conferencing, communication processes throughout the entire company are improved and made easier, offering excellent service for employees and customers. It enables conferences to be held on short notice at all levels including management.

The elimination of travel expenses and time savings reduce personnel and infrastructure costs. Along with conventional conferencing in which all participants are able to talk, CreaVoice Conferencing can also be used for conferencing solutions such as broadcast or moderated conferences.

| Solution | Use | Benefits |
|--|--|--|
| <ul style="list-style-type: none"> > Teleconferencing for companies and ASPs > Unlimited number of participants > Distributed architecture with redundancy | <ul style="list-style-type: none"> > Solution for internal and external communication via phone and web > Standard, broadcast and moderated conferences > Ad hoc and planned conferences | <ul style="list-style-type: none"> > Faster exchange of information regardless of location > Saves travel costs and time > Multi-tenancy |

Functions

Intuitive, user-friendly conference server solution for telephone and video conferences

Fully scalable multi-site conferencing solution

Perfect voice quality even at large conferences due to effective echo cancellation

Easy, multi-lingual branding of proprietary prompts and web front-end

Moderator conference administration by browser

Single-server concept: shared use with other services on one server

Seamless integration in all ITC environments with redundancy concept

Combination with web collaboration

How a conference works

The invitation to the conference takes place via the invitation portal with a web browser. An iCalendar attachment (ICS) is sent out for easy integration into the calendar of the recipients. The conference server receives a conference request and reserves time and number of participants in the database.

Alternatively invitations are sent directly from the e-mail client of the inviting person. In this case, the calendar entries of the recipients are automatically updated with the conference dial-in data and the conference PIN.

| Conference Data | | Member No. | | Member Identification | |
|-----------------|-----------------|------------|--------|-----------------------|----------------------------|
| Dial-in: | +49 511 4392580 | Edit... | Delete | 0 | Hans Mustermann |
| PIN: | 63239151 | Edit... | Delete | 1 | max.mustermann@crealog.com |
| Moderator: | Hans Mustermann | Edit... | Delete | 2 | peter.schulz@company.net |
| Date: | 15.04.2010 | Edit... | Delete | 3 | erika.testfrau@firma.com |
| Time: | 09:00 | Edit... | Delete | 4 | john.doe@business.com |
| Duration: | 60 | Edit... | Delete | 5 | susan@miller.com |
| Topic: | Test Telko | Edit... | Delete | | |

| | CLI | Muted Talking |
|--------|--------------------------|-------------------------------------|
| Mute | Disconnect 0893246560 | <input type="checkbox"/> |
| Unmute | Disconnect 08932465698 | <input checked="" type="checkbox"/> |
| Mute | Disconnect 06912345678 | <input type="checkbox"/> |
| Mute | Disconnect 0041987654321 | <input type="checkbox"/> |
| Mute | Disconnect 001123456789 | <input type="checkbox"/> |

Conference administration by browser

- > Display of dialed-in participants (talking/mute).
- > Mute and disconnect participants.
- > Option „outbound phone call“ for additional participants during a conference.
- > Conference update before conference start: add/delete participants, edit topic and time (updated invitations are automatically sent).

The video telephony option makes conferences between video-enabled SIP telephones and 3G/UMTS mobile telephones possible.

Technical data

Connection to ISDN, VoIP and SS7 telephone networks

Reporting for invoicing and analysis of traffic statistics, overview of reserved resources

Conference recording function

Conference types: unplanned (ad hoc), planned and anytime (permanently reserved with fixed PIN)

Conference modes: Standard conference, press conference and teaching/student conferences

Effective filtering of line and room echoes

Automatic volume adaptation for the various conference participants

Active recognition of requests to speak by the conference server

Resource management for conference participants and duration

Options: Combination with web collaboration, Video conferencing, Individual conferencing solutions



Certified according to DIN EN ISO 9001:2008 and ISO 14001:2004

Read more:

www.crealog.com

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